

FEÒRAG LODGE



BOOKING REQUEST FORM

Please complete the required information below and send to the address at end of the page.

KEY CONTACT DETAILS

Name :

Address:

.....

.....

Postcode:

Tel. No.: E-mail:

DETAILS OF GUESTS

Number of People 12 yrs of age and over

Number of People under 12 yrs

Do you require the use of a cot? Yes/No (please mark as appropriate)

RENTAL DETAILS

Date of arrival to the Lodge (access from 3pm)

Date of departure from Lodge (no later than 10.00 am.)

Total number of nights

TERMS & CONDITIONS

I have read and understood the terms and conditions

Signature Date

Please send this form by E-mail attachment to: tww@milckhouse.co.uk

Or post to: Tom Withycombe, Milck House, Back Drove, Leigh, Dorset DT9 6JD

FEÒRAG LODGE



TERMS & CONDITIONS

General

1. The making of a booking implies the full acceptance of the Terms and Conditions including the number of guests, season and rates as appropriate. No variation of the Terms & Conditions are allowed unless specifically confirmed by the owners of Feòrag Lodge in writing.
2. Smoking in any part of the lodge (including the deck area) is prohibited as it invalidates the related insurance. Any treatment for the removal of tobacco smoke pollution will be charged to the guests.
3. Prices are based on weekly rental of the lodge with both arrival and departure taking place on a Saturday. Shorter or longer stays are available only upon request. Feòrag Lodge is to be used only as holiday accommodation.
4. The rates include bed linen & duvets and towels. These must not be removed from the lodge.
5. Electricity to the value of £20.00 per week or part thereof is included. The cost of any additional use will be deducted from the deposit.
6. Items belonging to guests are their own responsibility. The lodge owners will not be liable for any hurt, loss or damage to guests or their property regardless of how this happened.
7. It is the guests' responsibility to ensure the lodge is locked securely during times of absence; guests' vehicles in the lodge's private parking area are always safely secured.
Parking is at owners' risk.

Availability of Feòrag Lodge

Bookings are made on the understanding that the Lodge will be available for you when you arrive. However, should this not be possible for reasons beyond our control, e.g. fire, flood, storm damage etc., we will return your payment in full immediately and you will have no claim against us. Similarly we cannot accept responsibility for unforeseen problems outwith our control which may arise during your holiday. Naturally we will take all reasonable steps to ensure any such problems are rectified as soon as possible

FEÒRAG LODGE



Deposit & Payment

1. A deposit of £50 for 2 persons or £100 for 3-6 persons is payable at the time of the booking. The balance of the payment is due 6 weeks before the due date of arrival.
2. The deposit is fully refundable up to 6 weeks before the due date of arrival. The deposit and balance will be forfeit in the event of cancellation within 6 weeks of arrival unless Feòrag Lodge is re-let in which case a full refund will be made.
3. We regret we must charge an additional deposit of £70 to cover damage, breakages which may occur as well as any abnormal cleaning requirements after departure. We would strongly recommend to guests to ensure their travel insurance policy covers such accidents, which can happen in the best planned holiday. We appreciate accidents happen and we don't want this to spoil your visit; all we ask is that we are advised of damage when such an accident occurs. We truly want to return your £70 to you in full at the end of your stay.
4. Should guests no-show for their booking the prepaid deposits and payments will be forfeit.

Bookings

1. Once your booking is made whether by E-mail, telephone or the booking form in the website we will confirm it to you in writing when we are in receipt of the relevant deposits.
2. Please note that the number of occupants should not exceed the number of persons booked. Feòrag Lodge can accommodate a maximum of 6 persons.

Your Arrival & Departure

1. Feòrag Lodge will be available for you from 4.00pm on the due date of your arrival.
2. Check out time from the lodge is 10.00 on the morning of your due departure. You may be charged for late departure as the time is needed to ensure the lodge is ready for other guests.
3. Feòrag Lodge should be left in a basically clean and tidy state. Regrettably, if abnormal cleaning is required the full refund of your £70 deposit may be affected.

Pets

We regret that, much as we love them, pets are not allowed in the lodge.

Access & Removal

As is normal in exceptional cases of unreasonable behaviour which causes disturbance to the occupants of other lodges or abnormal damage to Feòrag Lodge, we reserve the right to cancel your booking and request that you leave the lodge. Also to enter the property together with other authorities. Under such circumstances you will be refunded for any full remaining days of your visit, less the cost of any damage and lost bookings.